

## Complimentary Roadside Assistance

Complimentary roadside assistance is made available to every customer who purchases \$25 or more in services. It covers up to two occurrences within a 365 day period. The program will reimburse up to \$75 per occurrence for the following services:

1. Towing
2. Battery Jump Start
3. Emergency Fuel Delivery
4. LOCK OUT AID
5. Flat Tire Assistance

For assistance, contact the service provider of your choice, or call **866-588-0728** and choose option 2 to be connected to a dispatch agent who will coordinate the service. Please note, for most services a credit card number must be provided at the time of service. A copy of your repair invoice and service invoice will be required for reimbursement.

### HOW TO RECEIVE REIMBURSEMENT

Fax a copy of the service receipt and a copy of the repair invoice from your service center along with a claim form within 60 days of the date of repairs to **866-924-3668** to receive reimbursement. Claim form is available at [technetprofessional.com](http://technetprofessional.com). You will receive a check within 8-10 business days of receipt of paperwork.

For complete details visit [technetprofessional.com](http://technetprofessional.com) or ask your **TECHNET Professional Automotive Service®** location.

Your **TECHNET Professional Automotive Service®** Center



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## At Your Service, Even Away From Home



Call **866-588-0728** and choose  
**Option 1** for Nationwide Warranty Protection  
**Option 2** for Complimentary Roadside Assistance  
**Option 3** for Road Hazard Tire Protection



[technetprofessional.com](http://technetprofessional.com)

## Nationwide Warranty Protection

### What is Covered:

- A. Air Conditioning, heating and climate control systems
- B. Engine cooling systems
- C. Engine performance, drivability, services and repair
- D. Emission control system
- E. Fuel systems
- F. Electronic engine management system and other on-board computer systems, (engine, body, brake and suspension computers), Cruise control systems
- G. Brake system
- H. Starting and Charging systems
- I. Electrical systems
- J. Exhaust system
- K. Ignition system
- L. Steering/suspension systems, wheel bearings, CV joints/U-joints, half-shafts and drive shafts
- M. Other minor repairs

**WHAT IS NOT COVERED BY THIS WARRANTY:** You must pay for any non-warranty service you order to be performed at the same time as the warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Facility or Facility employees). The Facility's employees and/or agents do not have authority to modify the terms of this warranty nor to make any promises in addition to those contained in this warranty.

THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion or limitation of incidental or consequential, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

### AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY:

This warranty does not cover repair(s) or replacement(s) except as listed above in the section, "What is Covered," even though the Facility may offer other services. Specifically excluded are any repairs involving replacement or removal of internally lubricated parts and other such repairs as listed below. Automotive repairs excluded from the Limited Repair Warranty include:

#### I. ENGINE:

- A. Any internal repairs or replacement of internal components, or replacement of engine assembly.

#### II. TRANSMISSION, TRANSAXLES:

- A. Automatic – any internal repair or component replacement requiring the removal of the automatic transmission or transaxle from the vehicle or disassembly of same.
- B. Manual – any internal repair or component replacement requiring the removal of the transmission or transaxle from the vehicle or disassembly of same.
- C. Clutches – Clutch component or assembly repair or replacement.

#### III. DRIVE AXLE/DIFFERENTIAL ASSEMBLY:

- A. Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive axle/differential assembly.
  1. Ring gear, pinion shaft and related gears.
  2. Associated bearing with above.
  3. Pinion seal.

#### IV. AUTO BODY, PAINT, MOLDING REPAIR:

- A. Any repair or materials related to auto body repair work.
- B. Glass related repairs.

#### V. COMMERCIAL USE VEHICLES WITH A LOAD CARRYING CAPACITY OVER 1½ TONS

#### VI. FARM AND/OR RANCH USE VEHICLES, AND VEHICLES USED PRIMARILY OFF-ROAD

#### VII. TIRES, BATTERIES

#### VIII. USED OR SALVAGED PARTS

#### IX. PREVENTIVE MAINTENANCE SERVICES

(excluding belt and hose replacement)

#### X. NORMAL WEAR & TEAR

## How to Obtain Warranty Service

If you are less than 25 miles / 40 kilometers away from the original Facility, you must return your vehicle to that Facility and present your copy of the original repair invoice to the Facility. If you are more than 25 miles / 40 kilometers from the original Facility, then you must call the Warranty Administrator prior to any warranty repair work being performed. The Administrator will direct you to the nearest participating Facility location. If there are no participating locations in your area, you may take your vehicle to a non-participating Facility in your area. If the non-participating Facility will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice and subsequent warranty repair invoice to the Administrator for review within 60 days of the date of repair. In all cases, these original document(s) will be returned to you as soon as practicable.

### PRIOR TO WARRANTY REPAIR, CALL:

**866-588-0728** (choose option 1)

Monday – Friday 8:00 am – 8:00 pm (E.T.)

Saturday 8:00 am – 5:30 pm (E.T.)

Closed Holidays

## Road Hazard Tire Protection *(Optional)*

The Road Hazard protection plan is sponsored and sold by the **TECHNET Professional Automotive Service®** location and provides nationwide coverage on all tire brands. Road Hazard protection includes 12 months of flat tire changing assistance, customer reimbursement up to \$75, and up to \$25 flat tire repair reimbursement when traveling. Road Hazard Protection must be clearly identified as being purchased on the service installation invoice when tires are purchased and installed.

### WHAT IS COVERED

- Punctures
- Bruise or Breaks
- Nails or Glass Damage
- Potholes or Curb Damage

### WHAT IS NOT COVERED

- Defects in Materials or Workmanship (covered by manufacturer of tire)
- Fire, Theft, Vandalism
- Off-road Use
- Accidents

### Coverage terms:

- Coverage limited to the original selling price or the current selling price whichever is the lesser. Not to exceed \$400 per tire.
- Coverage good for the term listed or 2/32" of tread remaining whichever comes first.
- 3 year coverage term
  - The First year is free replacement
  - The Second year is 50% replacement.
  - The Third year is 25% replacement.

### CLAIMS PROCESS

Any road hazard claim that occurs within 25 miles / 40 kilometers of the original selling dealer or any common owner locations are the responsibility of the original selling dealer. In the event the enrolled dealer cancels participation in the road hazard program, they will assume all future claims liability and administrative duties. Out of area claims beyond 25 miles / 40 kilometers that occur when a customer experiences a covered road hazard must contact the plan administrator at **866-588-0728** option 3 for service.

The administrator will direct you to the nearest participating service facility location and either reimburse the service facility or original purchaser based on the coverage terms. If there is no participating location in your area, you may take your vehicle to a non-participating service facility and submit a claim to the plan administrator for reimbursement based on the coverage terms of the plan. You must obtain authorization from the administrator prior to replacing a tire covered under this plan.

For complete details visit [technetprofessional.com](http://technetprofessional.com).